

JSTOR Research Basics | Frequently Asked Questions

How do I sign up for the course?

- Go to <http://researchbasics.jstor.org/moodle/> and click on the course name, "Research Basics," in red, across the middle of the screen
- Click the "Create new account" button on the right hand side
- Create a user name and password following the instructions on the page
- Complete the brief registration page that follows
- After submitting, check your email for a confirming link
- Click the link in the email and you will be at the course confirmation page

How do I enroll for the course?

After you've created your account and confirmed, click the "Enroll Me" button for self-enrollment

Why can't I log in?

There could be many reasons.

- Does your username or password contain a mixture of upper and lower case letters? It should be entered exactly as you created it.
- Are cookies enabled on your browser? You may need to clear your history.
- If you forgot your password, you can contact us to reset it:
 - Go to <http://researchbasics.jstor.org/moodle/>
 - Click "Forgotten your username or password?"
 - Enter the email address or username you used to register and click Search
 - If your account is found, a password reset request will be sent to your email
 - Follow the link in the password reset request message to login and continue your work

What are the components of the Research Basics course?

The course is made up of three modules, each containing three short video lessons and three corresponding sets of practice activities. Each module ends with a quiz to test your knowledge.

How much time should I expect to devote to the Research Basics course?

This course is self-paced, so it depends on your learning style. Every lesson video is about 10 minutes long. At the end of each lesson, there is a set of practice activities that allow you to apply your new knowledge right away. You have the opportunity to try again if you missed a question, or you can move ahead after a single attempt. Think about a lesson video and practice as taking 30 minutes, on average.

The only other important thing to factor in is taking the quiz at the end of each module. There are about 15 questions in each quiz. You have as long as you need, but allow about 30 minutes.

So, with three lessons and a quiz in a module, allow two hours. The entire course may take you six hours, though our testers completed it in under five hours. It depends on your familiarity with the content and online learning.

Do I have to finish all the coursework in one sitting?

No, you can take a break whenever you like. You may watch the videos as many times as you want, and you can save your answers and resume the practice activities and quizzes later.

Do I have to complete all of the practice exercises and quizzes?

No. This is a self-directed, self-paced course. Unless a teacher or librarian has assigned the course to you for classwork or homework, finishing all the components of the course is your choice. However, if you'd like to earn the badges, and share your accomplishment, you must complete the modules. A badge may be earned for each module, for a total of three badges.

Can I attempt the practices and quizzes more than once?

You are free to use the practice exercises as many times as you choose. The module quizzes can be attempted more than once, as well. Once you complete a quiz and receive a score, you can always take it over again by selecting, "Assessment" and then, "Take a Quiz" in the navigation to the left of the course page. This will take you to a page that allows you to review your score and your answers, or to take it again by selecting the dark grey, "Re-attempt quiz" button at the bottom of the screen.

Can I watch the videos more than once?

Yes! Remember to click on the corner to enlarge the viewing screen.

Can I download the videos?

No, they live in Moodle. However, you can watch them as many times as you like, and the scripts for each video are available as PDFs. When you click into a Lesson, you should see a link above the video screen that says, "Lesson Content." You can download the script of each video for future reference.

What if my videos won't play?

There could be a few reasons for this, most commonly, an *incompatible browser*. View compatible browsers here: http://docs.moodle.org/dev/Moodle_2.7_release_notes#Browser_support

Each video is approximately 30MB. Older, slower, or saturated Internet connections may have trouble downloading them, or the videos may take a while to start playing. If you have a compatible browser and have access to a reliable, high bandwidth Internet service provider, send us an email at researchbasics@jstor.org and we'll investigate. Please allow up to 24 hours for a response.

Can I access the course content after I complete it?

For the foreseeable future, yes.

Why is there no upload box?

There is no content to upload for submission in the Research Basics course.

How can I review my quizzes after I submit them?

You can review your quiz score and answers by selecting “Assessment” and then “Take a Quiz” in the navigation to the left of the course page. This will take you to a summary of your quizzes with a link that says, “Review” next to each completed quiz.

Will I receive a badge for this course?

You may receive up to three badges, one for each of the course modules. Once you complete the quiz at the end of each module, you will receive a badge. You can view them by selecting, “Badges” in the left rail of the course page, and then clicking, “Course Badges.”

Can I download or share my badges from this course?

Congratulations, you earned a badge! Once you earn a badge and navigate to the Course Badges page, you will see a hyperlinked date in the “Issued to Me” column. Clicking that link will take you to an overview of the badge with a Download option.

In addition, you can select the “My Badges” link under the main Moodle navigation, rather than within the Research Basics course. This will allow you to share your badges on other websites by [connecting to a backpack](#) with your email address.

What browser should I use?

We recommend using Google Chrome for the best experience with this course.

Are there any more courses like this one available?

This is the first course from JSTOR on Research. We would like to do more topics. If you have an idea you’d like to learn about, please send it to us researchbasics@jstor.org.

What if I don’t understand something in the video or in the practice and quizzes?

Ask a librarian! Librarians are there to help you with your research and related questions. *Good luck!*